
Patient Accommodations Guide

Department of Social Work Services

**Tufts-New England Medical Center
750 Washington Street, Boston, MA 02111**

www.tufts-nemc.org

Updated May 2004

Disclaimer: Information compiled by the Department of Social Work Services, Tufts-New England Medical Center. Tufts-NEMC does not endorse any of these organizations or accommodations. We encourage you to direct specific questions to the agencies listed as information/rates are subject to change without notice.

HOTEL ACCOMMODATIONS 2004 IN BOSTON

VALUABLE TIPS

Always ask for the "NEW ENGLAND MEDICAL CENTER RATE" when making hotel reservations for patients and/or their family members. This will ensure that the patient or family member receives the **lowest rate** possible. To guarantee this rate and to receive immediate confirmation call the local telephone number of the hotel.

Web-site addresses have been included in this listing to give access to more detailed information on individual hotels including directions, amenities, etc. However, the "NEW ENGLAND MEDICAL CENTER RATE" is **not** available through the Internet. Please be aware that reservations placed on-line are subject to change. Be careful to note any cancellation policies, restrictions or fees, which may apply.

All Boston hotels are subject to Massachusetts tax @ 12.45%. The hotel rates listed in this guide are pre-tax rates.

Parking at Tufts-New England Medical Center is less expensive than at downtown hotels and is available at the Tremont Street Garage, 274 Tremont Street, next to the Wang Center, with direct indoor access to the Floating Hospital, outpatient care areas and inpatient floors. The Tremont Street Garage (617-636-5580) is open 24 hours/day. Valet parking is available on Nassau Street, adjacent to the South Building at 860 Washington Street. "Valet Service" (617-636-8970) is free, open from 6:00 am to 4:00 pm, Monday - Friday, and the parking rates are the same as those for the Tremont Garage.

Patients should have their parking tickets validated for reduced parking rates.

MORE VALUABLE TIPS

During certain times of year (conventions, holidays, etc.) when most hotels in Boston are full, you may find the following resources helpful:

CENTRAL RESERVATION SERVICE of NEW ENGLAND

Daily 9 am - 11:30 pm
No-fee discount hotel reservation service

1-800-332-3026 or 617-569-3800
www.bostonhotels.net

CITYWIDE RESERVATION SERVICES, INC

Monday-Friday 9 am - 6 pm and Saturday 10 am - 5 pm
Private no-fee hotel reservation service

1-800-468-3593 or 617-236-8706
www.cityres.com

GREATER BOSTON CONVENTION AND VISITORS BUREAU

Monday-Friday 8:30 am- 5:00 pm.
Information booths Boston Common & Prudential Center

1-888-SEE-BOSTON or 617-536-4100
www.bostonusa.com

MASSACHUSETTS OFFICE OF TRAVEL AND TOURISM

Monday-Friday from 9:00 am - 5:00 pm

1-800-227-MASS or 617-973-8500
www.massvacation.com

ACCESS TO TUFTS-NEW ENGLAND MEDICAL CENTER VIA PUBLIC TRANSPORTATION

Tufts-New England Medical Center (Tufts-NEMC) is a major academic health center in downtown Boston, offering comprehensive inpatient and outpatient services to adults and children. It is located next to Chinatown and the Theater district. It is also conveniently located near public transportation.

The Tufts-NEMC MBTA stop on the Orange Line is directly across from the main entrance to the hospital at 800 Washington Street. This entrance has connections to all other inpatient and outpatient buildings. Other nearby MBTA stops are "Downtown Crossing" on the Red and Orange Lines and "Boylston" on the Green Line.

Tufts-NEMC is a 30-minute cab ride from Logan Airport and within walking distance of South Station. Tufts-NEMC is also convenient to Bus Lines 3, 11, and the Silver Line.

Subway maps, bus and commuter rail schedules are available at the Resource Office, Social Work Services, Farnsworth 1.

For transportation information on-line, visit any of the following web sites:

www.mbta.com - for a complete listing of public transportation resources, including schedules and maps or call Customer Service at 617-222-3200.

www.smartraveler.com - for real-time traffic and transit information or call them at 617-374-1234.

www.bigdig.com - for Central Artery construction updates and current traffic advisories.

PLACES TO EAT WITHIN TUFTS-NEW ENGLAND MEDICAL CENTER



Au Bon Pain - Atrium 1
617-338-4981
Open 24 hours except
closed Saturday 8:00 pm to Sunday 7:00 am

Dunkin' Donuts - Proger 1
617-542-6165
Monday through Sunday,
5:00 am - 10:45 pm

Harrison Cafe - 177 Harrison Avenue
(Exit from rear Atrium door down Bennett Street on the right) 617-426-2828
Monday - Friday -- 8:00 am - 3:00 pm
Closed on weekends

The Crossroads Cafe (Pizza Hut)
Atrium 3 617-636-8835
Monday - Friday - 11:00 am - 6:00 pm
Closed on weekends

Under Wraps Café - Floating Hospital Plaza Level
617-636-0540
Monday - Friday - 7:00 am - 2:30 pm
Closed on weekends

HOTEL ACCOMMODATIONS 2004

NEAREST TUFTS-NEW ENGLAND MEDICAL CENTER

THE DOUBLETREE HOTEL

Boston Downtown - 821 Washington Street 02111
(617) 956-7900 - www.doubletree.com

Jan 1 - Mar 31	\$99
Apr 1 - Sep 6	\$109
Sep 7 - Nov 15	\$129
Nov 16 - Mar 31	\$99

Located in the theater district, *directly across from the hospital's South Building entrance*. Hotel has an on-site sports complex including an olympic-size pool.

THE TREMONT BOSTON

275 Tremont Street - Boston, MA 02116-5694
(617) 426-1400 - www.wyndham.com

Jan 1 - June 30	\$89
July 1 - Oct 31	\$129
Nov 1 - March 31	\$99

Located in the theater district, *directly across from the hospital's Tremont Street garage*. "Wyndham by Request" members also receive complimentary local and domestic long distance telephone service and Internet access. Sign up upon check in.

THE RADISSON HOTEL BOSTON

200 Stuart Street - Boston, MA 02116
(617) 482-1800 or (800) 333-3333
www.radisson.com

Jan 1 - April 10	\$99
April 11 - Sept 11	\$149
Sept 12 - Nov 20	\$189
Nov 21 - Dec 31	\$139

Located in the theater district, *within three blocks from the hospital*. There is a year-round indoor swimming pool/sauna.

BOSTON PARK PLAZA HOTEL

64 Arlington Street - Boston, MA 02116-3912
(800) 225-2008 - www.bostonparkplaza.com

Jan 1 - Apr 10	\$129
Apr 11 - Sept 12	\$179
Sept 13 - Nov 20	\$199
Nov 21 - Dec 31	\$139

There is a limited number of very small rooms available with one double bed at a rate of \$109. Guests need to ask for "NEMC" rate for European Single Room. Code is "NEMCSPC". Hotel is located *within four blocks from the hospital*, and adjacent to Newbury Street and Public Garden.

MILNER HOTEL

\$69 - \$159

78 S. Charles Street - Boston, MA 02116
(617) 426-6220 - www.milner-hotels.com

Located in the theater district, *within three blocks from the hospital*. Budget type hotel offers complimentary continental breakfast.

HOTEL ACCOMMODATIONS *FARTHER AWAY* FROM TUFTS-NEW ENGLAND MEDICAL CENTER

RAMADA INN (formerly SUSSE CHALET)

\$79

800 Morrissey Blvd, Boston, MA 02122
Rt. 93, Exit 13 from the south; Exit 12 from the north
(617) 287-9100 or (800) 886-0056 - www.bostonhotel.com

Approximately a *15-minute/five-mile drive from the hospital*. Free daily shuttle bus transportation to and from the hospital. Call hotel for schedule. Provides a complimentary deluxe continental breakfast. Outdoor pool on premise. Family Fun Center, with bowling, billiards, and video games. Complimentary parking.

HOWARD JOHNSON FENWAY

\$95

1271 Boylston Street - Boston, MA 02215
(617) 267-8300 - www.hojo.com

Located next door to Fenway Park. Approximately *two miles from the hospital*. Free shuttle bus transportation, upon request, from the *Kenmore T stop* on the *Green line* to the hotel. Outdoor pool and patio on site. Complimentary parking.

OMNI PARKER HOUSE

\$139

60 School Street - Boston, MA 02108
(617) 227-8600 - www.omnihotels.com

Hotel located on the Freedom Trail, in the Financial District, *3/4 of a mile (7 blocks) from the hospital*. Ask for the *hospital rate* through Hospitality Negotiating Services. Rate is subject to availability. On site fitness center.

HOLIDAY INN

\$99 - \$109

1200 Beacon Street - Brookline, MA 02446
(617) 277-1200 or 617-598-7609
www.holiday-inn.com

Approximately a *20-minute/five mile drive from the hospital*. Accessible by the *St. Paul St. T stop on the Green Line (C-Cleveland Circle)*. Ask for the *hospital rate* through Hospitality Negotiating Services. Rate subject to availability. Indoor pool and on site fitness center.

ALTERNATIVE ACCOMMODATIONS NEAR TUFTS-NEW ENGLAND MEDICAL CENTER

HOSPITALITY HOMES

No-cost accommodations

138 Tremont Street - Boston, MA 02111
(617) 482-4338 - www.hosp.org

This is a non profit organization which matches patients and their families in need of lodging with a host who has opened up his/her home to provide a clean and comfortable place to sleep and access a bathroom. Many hosts offer limited kitchen use. Guests are responsible for their own food and transportation. Applications are accepted Monday through Friday from 9am to 5pm. Patients/family members are welcome to call directly but will need to give the name and phone number of a medical professional who will be able to provide a personal reference. Charges no fee but relies on donations from guests and others to sustain the program.

YWCA BERKELEY RESIDENCE

Overnight

\$56/single
\$86/double
\$99/triple

40 Berkeley Street - Boston, MA 02116
(617) 375-2524 www.ywcaboston.org/berkeley

Accommodations are *for women only*; however, female children over 6 and male children 6-12 are welcome as "overnight" guests for a maximum of 13 nights. Price includes breakfast daily and non-YWCA members are required to pay an additional \$2.00 membership fee per stay. A weekly rate of \$176 is available (including breakfast and dinner daily) with a minimum five-week stay. Laundry facilities available. Shared bathrooms. No checks - only credit cards or cash - are accepted from overnight guests. However, five-week residents may pay by check. Located within five blocks from the hospital.

ACCOMMODATIONS FOR FAMILIES/PATIENTS UNDERGOING CANCER TREATMENT OR TRANSPLANT RELATED MEDICAL CARE

THE NEELY HOUSE

\$10 per night per room

At Tufts-New England Medical Center,
Farnsworth Building 5th floor, 750 Washington Street - Boston, MA 02111 www.neelyhouse.com
(617) 636-5136 - Social Work Services

A 16-apartment "Home Away from Home" *for cancer patients and their families* located within Tufts-New England Medical Center. Patients must be accompanied. Each apartment can house a family of four and has a kitchenette, private bathroom, telephone, microwave oven, TV and VCR. There are two common living rooms, two kitchens, playroom, meditation room, computer access, and laundry facilities. A resident manager and support services are available to the patients during their stay. **Inquiries should be directed to the Department of Social Work Services where an oncology social worker must screen all admissions.**

THE FAMILY INN

\$20/single
\$5 for each additional person

PO Box 1692, 70 Sewall Avenue - Brookline, MA 02446 - (617) 566-3430

For patients and/or their families who are hospitalized for any type of organ transplant - this large Victorian house offers homelike accommodations (similar to a Bed & Breakfast) for up to 10 families. There is a large shared kitchen, dining room, living room, den, children's playroom and laundry room. No deposit is required and payments are made weekly. A 30-minute trolley ride to the hospital via the MBTA Cleveland Circle Green Line or a five-mile/15-minute drive. Board the MBTA at the St. Paul Street stop.

HOTEL GUESTROOM PROGRAM

No cost accommodations

American Cancer Society (ACS), 30 Speen Street - Framingham, MA - (508) 270-4667

A cooperative effort of the American Cancer Society (ACS), Massachusetts Division, Inc. and the Westin Hotel-Copley Place, Boston. Offers *free of charge lodgings to cancer patients undergoing outpatient treatment and an accompanying guest in the same room - depending upon availability.* The Westin Hotel donates the room and waives the tax. Do not call the hotel directly. All applications must first be screened by ACS. Applications are considered on a first-come, first-served basis. The Westin Hotel is conveniently located one subway stop from the hospital on the *Back Bay stop on the MBTA Orange Line.*

HOPE LODGE

No cost accommodations

American Cancer Society (ACS), 7 Oak Street - Worcester, MA 01609 - (508) 792-2985

A 9-bedroom residential facility for *cancer patients of any age and their families* who are receiving treatment in the Worcester or Boston area. Donations are accepted. They provide volunteer transportation to Boston. Patients have priority over family members for transportation services. Medical appointments should be made between 10 am and 2 pm, if possible. Approximately a 50-mile/one hour drive to the hospital.

THE RONALD MCDONALD HOUSE

\$10/night per family

229 Kent Street - Brookline, MA 02446 - (617) 734-3333 - www.ronaldmcdonald.org

A 21-bedroom Victorian mansion *only for children under 21 who are undergoing cancer related treatment and their family members.* 14 rooms are reserved for bone marrow transplant patients and 9 for other cancer diagnoses. Their special apartments for bone marrow transplant patients are \$200 per month. A 30-minute trolley ride on the MBTA Green Line to the hospital.